TITANIDE HOLDINGS RETURN & CANCELLATION POLICY

Effective Date: 2/24/2025

Titanide Holdings Ltd. Co, including all subsidiaries and affiliated brands (collectively referred to as "the Company"), is committed to delivering high-quality products and services.

Due to the nature of our offerings, all sales are final, and we do not accept returns, exchanges, or refunds across any of our brands, subsidiaries, or business interests.

Returns

We do not accept returns or exchanges under any circumstances. Customers are encouraged to review product descriptions and details carefully before making a purchase. If you have any questions about a product, please contact us at info@titanideholdings.com prior to completing your order.

Damaged or Defective Items

If you receive a damaged or defective item, you must notify us within 48 hours of delivery by contacting <u>info@titanideholdings.com</u>. Your request must include your order number and clear photos of the damaged or defective product. We will review the claim and, if approved, determine an appropriate resolution at our sole discretion.

Order Cancellations & Modifications

Orders are processed promptly to ensure timely fulfillment. Once an order has been placed, we cannot guarantee cancellations or modifications. If you need to request a cancellation or change, please contact us immediately at info@titanideholdings.com.

If your order has not yet been processed, we will make every effort to accommodate your request. However, once an order has been processed, it cannot be altered or canceled.

Scope of Policy

This policy applies to all purchases made through Titanide Holdings Ltd. Co. and any of its subsidiaries, affiliates, or business interests. No exceptions will be made beyond the conditions outlined above.

For any questions or concerns regarding this policy, please contact us at:

Titanide Holdings Ltd. Co 302 N. Houston Avenue Suite 100 Humble Texas 77338 info@titanideholdings.com www.titanideholdings.com